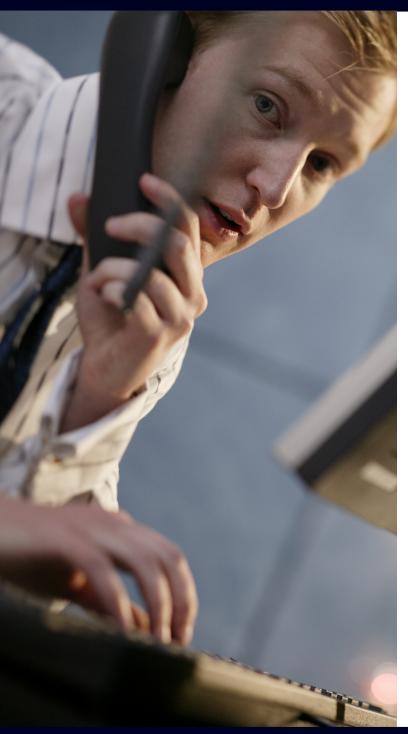
## **#BNNCYBERTIPTUESDAY**

## SUSPICIOUS PHONE CALLS



- Question calls from strangers with unusual requests:
  - For personal information about you or others
  - Asking for sensitive information
  - Making a plea for timely assistance
  - Wanting company banking information
  - Alleging to be from a government agency
- Protect yourself:
  - Never trust the caller ID. It is easily spoofed.
  - Ask questions to verify the caller's identity.
  - Require the caller to obtain the information directly from "their contact" at your company.
  - Don't be afraid to say 'no' to odd requests.
  - If information relates to someone else or their job at your company, let them know:
    - That an individual called [name] called
    - Convey what information was requested and given
  - Be aware that scammers may use a sequence of calls to achieve their objective:
    - The first and second call may ask for something innocuous.
    - These initial calls create a sense of trust (i.e. - "I know this person").
    - The subsequent calls may request the more sensitive information.

Remember: Use common sense. If it sounds suspicious, hang up and report it to management.

BAKER NEWMAN NOYES

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